

In the Matter of:	) No. G 05-5
The Market Conduct Examination of	) FINDINGS, CONCLUSIONS, ) AND ORDER ADOPTING REPORT
Contractors Bonding and Insurance Company	) OF
Authorized Domestic Insurer	) MARKET CONDUCT EXAMINATION

## BACKGROUND

An examination of the market conduct of **Contractors Bonding and Insurance Company** (the Company) as of December 31, 2003, was conducted by examiners of the Washington Office of the Insurance Commissioner (OIC). The Company, domiciled in the state of Washington, holds a Washington certificate of authority as a stock insurer. This examination was conducted in compliance with the laws and regulations of the state of Washington and in accordance with the procedures promulgated by the National Association of Insurance Commissioners and the OIC.

The examination report with the findings, and instructions and recommendations was transmitted to the Company for its comments on December 9, 2004. The Company's response to the report is attached to this order only for the purpose of providing convenient review of the response.

The Commissioner or a designee has considered the report, the relevant portions of the examiners' work papers, and submissions by the Company.

Subject to the right of the Company to demand a hearing pursuant to Chapters 48.04 and 34.05 RCW, the Commissioner adopts the following findings, conclusions, and order.

## **FINDINGS**

<u>Findings in Examination Report.</u> The Commissioner adopts as findings the findings of the examiners as contained in pages 3 through 28 of the report.

## CONCLUSIONS

It is appropriate and in accordance with law to adopt the attached examination report as the final report of the market conduct examination of **Contractors Bonding and Insurance Company** and to order the Company to take the actions described in the <u>Instructions and Recommendations</u> sections of the report. The Commissioner acknowledges that the Company may have implemented the instructions and recommendations prior to the date of this order. The Instructions and Recommendations in the report are appropriate responses to the matters found in the examination.

## ORDER

The market conduct examination report as filed, attached hereto as Exhibit A, and incorporated by reference, is hereby ADOPTED as the final examination report.

The Company is ordered as follows, these being the Instructions and Recommendations contained in the examination report on page 21.

- The Company is ordered to comply with RCW 48.05.190(1) and ensure that the legal name of the company is clearly identified in correspondence. (Instruction 1, Page 8)
- 2. The Company is ordered to comply with RCW 48.17.160(1)(2) and WAC 284-17-420 and ensure all agencies are appointed prior to representing the Company. (Instruction 2, Page 8)
- 3. The Company is ordered to comply with WAC 284-24-070(a) to retain documentation and underwrite "a" rated policies. (Instruction 3, Page 10)
- 4. The Company is ordered to comply with RCW 48.19.043(2) and file all rates within 30 days of use. (Instruction 4, Page 11)
- 5. The Company is ordered to comply with WAC 284-30-570 and ensure that all cancellation or non-renewal notices give the true reason for the Company's action in language that is clear and simple. (Instruction 5, Page 12)
- 6. The Company is ordered to comply with WAC 284-30-330(9) and ensure that all checks are accompanied with a statement that indicates under which coverage a payment is made. (Instruction 6, Page 14)

7. The Company is ordered to consider conducting a training session focused on regulatory compliance with all appropriate Company personnel to address examination findings. (Recommendation 1)

IT IS FURTHER ORDERED THAT, the Company file with the Chief Market Conduct Examiner, within 90 days of the date of this order, a detailed report specifying how the Company has addressed each of the requirements of this order.

ENTERED at Olympia, Washington, this 8<sup>th</sup> day of February, 2005.

MIKE KREIDLER

Insurance Commissioner